

**Notice of References Cited**

Application/Control No.

09/632,341

Applicant(s)/Patent Under  
Reexamination  
JORDAN ET AL.

Examiner

Rachel L. Porter

Art Unit

3626

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*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
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	B	US-5,500,795	03-1996	Powers et al.	705/11
	C	US-			
	D	US-			
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	K	US-			
	L	US-			
	M	US-			

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**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
*	U	Davis, William and Yen, David. "The Information System Consultant's Handbook: Systems Analysis and Design." CRC Press. December 1998.
	V	Anonymous. "Researchers Probe Software Quality." July 4, 1988, Advanced Military Computing, vol. 4 no. 14. (2 pages)
	W	Basili, Victor R.; Caldieri, Gianluigi. "Improve Software Quality by Reusing Knowledge and Experience." Fall 1995, Sloan Management Review, vol. 37, no. 1, p. 55 (10 pages)
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\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.